

General terms of booking and cancellation:

1. The hotel will charge from the Contractor's credit card the amount for the first night including VAT-tax upon the credit card details sent by the Contractor via fax to the hotel on its reservation-form

In case the amount can not be charged the reservation becomes ineffective.

2. A charge-free cancellation is possible. Therefore the Contractor will apply in writing via fax for a suitable change referring to:
  - a. the cancellation decision
  - b. the correct reservation no.

A suitable fax is to be sent to the hotel the latest at 24 hours before the commencement of the booking (for reservations made earlier than 72 hours before their commencement) or until 6.00 p.m. (for reservatios made later than 72 hours before their commencement)

3. Any cancellation made by the Contractor later than the deadline named in pt. 2 as well as no-shows do not absolve the Contractor from the payment-obligation for the first night according to the room-rate including VAT-tax